

**ITEM 4 AND ITEM 5 – ADDITIONAL INFORMATION FROM OTHER
PERSON**

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From: Alan Webb <
Sent: 21 June 2023 08:30
To: Yvonne Raine <
Subject: [EXTERNAL]:Hardwick Hall Hotel Complaint

Hello,

This email is sent in response to your email yesterday 20th June 2023 at 15:05.

Please find attachments below which a wish to use as reference and ask questions of Mark Anslow the Environmental Health Officer who is overall responsibility for the Hardwick Hall Noise and also the Blue Sky Reports.

Regards,

A Webb. Mr

3 - What monies was received by DCC for each year the events occurred (dates as above)

4 - On what or where was this money spent.

5 - Copies of communications between DCC and English Heritage relating to the use of Hardwick East Park as a 'Car Park'

Our response:

1 – Please see attached: licences - 2013 to 2021.

To note: There was no 'Hardwick Live' in 2016 (due to weather) or 2020 (due to Covid).

You will find some of the information contained in the attached has been redacted. This has been done in accordance with section 40(2) of the Freedom of Information Act 2000 (FOIA) in that this information constitutes the personal information of others involving: names of 3rd party individuals and names and contact details of junior officers of the council. To disclose this information would breach the 1st Data Protection Principle: 'lawful, fair and transparent', in that those concerned would not expect their personal information to be disclosed into the public domain in this way. This is an absolute exemption, not subject to a public interest test.

In accordance with the Data Protection Act 2018, signatures have been removed (redacted) from the attached. This has been done as a precaution to avoid identity theft since the information is subject to disclosure into the public domain.

2 – Under section 1(1) of the FOIA this information is not held by Durham County Council (DCC) DCC were not involved in this aspect of the event. Attendees paid for their parking direct to Ramside Estates (either on the day, or in advance).

3 - See below:

Resources

Durham County Council, County Hall, Durham DH1 5UF
Main Telephone 03000 26 0000

Text Messaging Service your message must start with the word: INFO

www.durham.gov.uk

2013 £2000 plus £2332 as an agreed sum for car parking based on actual numbers = £4332

2014 £4500 plus £2998.80 (1428 cars @ £2.10 each) = £7498.80

2015 £2250 plus £2271 plus £500 for litter collection = £5021.00

2016 no income as event cancelled

2017 £7500

2018 £7500

2019 £7500

2020 no income as event cancelled

2021 £7500

4 – Under section 1(1) of the FOIA this information is not held. This is because our budgets are not used in such a way that would allow us to run a report to extract spend from this specific event.

5 - Under section 1(1) of the FOIA we do not hold this information.



CERTIFICATE OF CALIBRATION



0653

Date of Issue: 22 June 2020

Certificate Number: UCRT20/1523

Issued by:

ANV Measurement Systems

Beaufort Court

17 Roebuck Way

Milton Keynes MK5 8HL

Telephone

Fax

E-Mail:

Web: www.noise-and-vibration.co.uk

Acoustics Noise and Vibration Ltd trading as ANV Measurement Systems

Page 1 of 2 Pages

Approved Signatory

K. Mistry

Customer

Blue Sky Acoustics

Office 19

York Eco Business Centre

Clifton Moor

York

YO30 4AG

Order No.

199

Test Procedure

Procedure TP 1 Calibration of Sound Calibrators

Description

Acoustic Calibrator

Identification

Manufacturer

Instrument

Model

Serial No.

Rion

Calibrator

NC-74

50641228

The calibrator has been tested as specified in Annex B of IEC 60942:2003. As public evidence was available from a testing organisation (PTB) responsible for approving the results of pattern evaluation tests, to demonstrate that the model of sound calibrator fully conformed to the requirements for pattern evaluation described in Annex A of IEC 60942:2003, the sound calibrator tested is considered to conform to all the class 1 requirements of IEC 60942:2003.

ANV Job No.

UKAS20/06315

Date Received

19 June 2020

Date Calibrated

22 June 2020

Previous Certificate

Dated

14 May 2019

Certificate No.

UCRT19/1578

Laboratory

0653

This certificate is issued in accordance with the laboratory accreditation requirements of the United Kingdom Accreditation Service. It provides traceability of measurement to the SI system of units and/or to units of measurement realised at the National Physical Laboratory or other recognised national metrology institutes. This



CERTIFICATE OF CALIBRATION



0653

Date of Issue: 14 May 2019

Issued by:

ANV Measurement Systems

Beaufort Court

17 Roebuck Way

Milton Keynes MK5 8HL

Telephone

Fax

E-Mail:

Web: www.noise-and-vibration.co.uk

Acoustics Noise and Vibration Ltd trading as ANV Measurement Systems

Certificate Number: UCRT19/1581

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Approved Signatory			
K. Mistry			

CUSTOMER Blue Sky Acoustics
York Eco Business Centre
Amy Johnson Way
Clifton Moor
York
YO30 4AG

ORDER No 185 **Job No** UKAS19/05317

DATE OF RECEIPT 09 May 2019

PROCEDURE Calibration Engineer's Handbook section 3: verification of sound level meters to BS 7580:Part 1:1997

IDENTIFICATION Sound level meter Rion type NL-32 serial No 00682732 connected via extension lead type EC-04 and preamplifier type NH-21 serial No 28040 to a half-inch microphone type UC-53A serial No 314652 fitted with a foam windshield type WS-03. Associated calibrator Rion type NC-74 serial No 50641228 with a one-inch housing and adapter type NC-74-002 for half-inch microphone.

CALIBRATED ON 14 May 2019

PREVIOUS CALIBRATION Calibrated on 09 May 2017, Certificate No. UCRT17/1356 issued by this laboratory.

This certificate is issued in accordance with the laboratory accreditation requirements of the United Kingdom Accreditation Service. It provides traceability of measurement to the SI system of units and/or to units of measurement realised at the National Physical Laboratory or other recognised national metrology institutes. This certificate may not

From: Sarah Clement-Dawson <
Sent: 01 September 2020 13:13
To: Giles McCourt <
Cc: Mark Anslow
Yvonne Raine
Helen Johnson - Licensing Team Leader (N'hoods) <
Subject: Hardwick Hall Hotel - Licence Application - Conditions

Dear Giles,

Further to our previous correspondence, particularly the email dated 13th August 2020. Mark Anslow, Nuisance Action Team Leader and I have formalised a number of conditions which we think are necessary to apply to the licence covering the hotel, marquees and outdoor events and Hardwick Live. Please see below.. It is likely to be a busy hearing and therefore Mark and I would like to discuss them with you in advance of the hearing. Please can you suggest a convenient date/time? I wondered how you are fixed for Thursday 3rd September to allow us time to gather all the information to send to Licensing on Friday ahead of the hearing on Monday.

Conditions

1. There shall be a maximum of 30 outside events where noise is audible at the nearest noise sensitive receptors (Events within the marque or other temporary structures are considered to be outside).
2. To allow for "Hardwick Live" a maximum of 3 consecutive days per calendar year shall be allowed whereby the permissible music noise levels (MNL) for the duration of the event shall not exceed 65dB(A) over a 15 minute period and 65dB(Z) in 63Hz and 125Hz octave bands at the nearest noise sensitive receptors.

9.4 Noise Monitoring – Summer Sessions Friday 28th May

- 9.4.1 To confirm the noise modelling predictions and compliance with noise limits, noise monitoring was undertaken on Friday 28th May during the first event of Summer Sessions 2021. The event included live rock music from The Killers and Oasis tribute acts.
- 9.4.2 Following the method detailed in the Noise Management Plan, a brief propagation test was undertaken to determine a Front of House (FOH) limit relative the noise limit at Brakes Farm, representing the nearest property on-axis to the stage direction. The FOH, positioned to the side of the stage, was set at 93 dB(A).
- 9.4.3 Live music from the event commenced at 19:30 and concluded at 22:00. Table 7 details the noise levels measured during the event at the noise monitoring locations around the site.

Table 7: Noise Monitoring Results – Friday 28th May Summer Sessions

Time	Location	Measured Leq, dB(A)	Noise Limit, dB(A)	Margin of Compliance, dB
19:30	Brakes Farm	50	53	3
19:50	Greenknowles	42	48	6
20:20	10 Hardwick Road	47	50	3
21:05	Brakes Farm	53	53	0
21:25	Garden Cottage	44	51	7
21:35	Greenknowles	43	48	5
21:45	Low Hardwick Farm	46	48	2

- 9.4.4 It should be noted that the measured Leq includes a contribution from both music noise and existing ambient noise. With the exception of Brakes Farm, the music noise level was not dominant. Traffic noise and birdsong also contributed to the measured Leq levels.
- 9.4.5 Based on the levels detailed in Table 7 and the impact observed around the site, it is considered that the revised stage orientation and the application of appropriate noise management measures demonstrate that the Summer Sessions events can operate within acceptable noise limits.

TIMES for Friday 28th May 2021					
Hardwick Hall Hotel Information shown page 10 Blue Sky Report.	18:30hrs Event Starts	18:43hrs	19:30hrs	19:50hrs	21:35hrs
					21:49hrs
Blue Sky Report			LIVE MUSIC Commenced 19:30 Monitor Brakes Farm NOISE at 50dB	GreenKnowles NOISE at 42dB	GreenKnowles NOISE at 43dB
Environmental Health (Email from Mark Anslow 9.11.2022) Monitor at GreenKnowles		No Music. Background Noise level taken	19:30. Event Started. Audible but Low Level , currently below background level GreenKnowles		GreenKnowles measurement taken no increase on background level

NOISE DISTURBANCE at GreenKnowles:-
Is Environmental Health 'Trying Hard' to show it
doesn't happen or are Blue Sky inventing readings to
simply show the limits are not exceeded ?
They both can't be correct !!

If the sound levels are known to fluctuate then why only the few sound level checks ??

Table 6 – Proposed Event Calendar 2021

No.	Date	Event	Times	Noise Limit
Outdoor Summer Sessions				
1	Friday 28 th May	Killers Collective	18:30 – 23:00	Background + 15 dB
2	Saturday 29 th May	Lucy Spraggan	18:30 – 23:00	Background + 15 dB
3	Sunday 30 th May	Manor Born	14:00 – 23:00	Background + 15 dB
4	Monday 31 st May	Family Show	14:00 - 18:00	Background + 5dB
5	Friday 4 th June	Boyzlife	18:30 – 23:00	Background + 15 dB
6	Saturday 5 th June	Coldplay UK	18:30 – 23:00	Background + 15 dB
7	Sunday 6 th June	Club Tropicana	13:00 – 18:00	Background + 15 dB
8	Friday 11 th June	Kroud Karaoke	18:30 – 23:00	Background + 15 dB
9	Saturday 12 th June	Royal Rhapsody	18:30 – 23:00	Background + 15 dB
10	Sunday 13 th June	Euro 2020	12:00 – 18:00	Background + 15 dB
11	Friday 18 th June	Euro 2020	18:00 – 23:00	Background + 15 dB
12	Saturday 19 th June	Movie Singalong	18:30 – 23:00	Background + 15 dB
13	Sunday 20 th June	Bubblicious Brunch	14:00 – 20:00	Background + 15 dB
Corporate Marquee Events				
14	Friday 24 th Sept	Oyster Festival	12:00 - 18:00	Background + 5dB
Hardwick Live				
15	Saturday 21 st Aug	Hardwick Live	11:00 – 22:30	65 dB(A)
16	Sunday 22 nd Aug	Hardwick Live	11:00 – 22:30	65 dB(A)